

Autokatta RepairZ – Annual Service Package - FAQ's

1. I have 10 years old car. Is there a package for me?

- Yes, you can take annual service package for your vehicle up to life time or 15 years. After that we will take internal call for further annual service package.

2. If I purchase the package from you, can I get it serviced at any other Authorized RepairZ workshop?

- Yes, you can get services pan India at Authorized RepairZ workshop. However, it is recommended buying package from a dealer or Area Channel Partner where you intend to visit often.

3. How many services I can get after purchasing Annual Service Package?

- Below Services are provides in Annual Package service.

Package Details and Terms.

S.No.	Package Services	Service Labour/Parts	Qty
1	Paid Service Minor	Engine Oil and Oil Filter Replace	1
2	Paid Service Minor	Engine Oil and Oil Filter Replace	1
3	Wheel alignment	All four Wheels	1
4	Washing	Full body Wash	1
5	General Check Up	Bumper to Bumper	1
6	General Check Up	Bumper to Bumper	1
7	Road Side Assistance	Details Are in Coupon/Cus. Can Avail one time from the given option on or before 2 nd Service	1
8	Engine Oil	Grade-15W40	As Per Engine Specialization
9	Engine Oil	Grade-15W40	As Per Engine Specialization
10	Oil Filter	Oil Filter	1
11	Oil Filter	Oil Filter	1

4. Are tyres/battery covered in these packages?

- No. Tyres/battery is not covered in any of the packages.

5. Do I need to buy extended warranty along with these packages?

- No. It is not necessary to purchase extended warranty with Annual service packages. But for peace of mind you will take Annual service package with Autokatta RepairZ Comprehensive Warranty Package

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6. How much time will I claim after Annual Service Package purchased?

- You can claim Annual Service Package two times within 365 days after package purchased.

7. What if any part fails in vehicle? Would that be covered as well?

- No. Service packages cover only the replacement of periodic maintenance parts. please see package details. Any part failed will follow the warranty policy and procedure.

8. If I Purchased Service Package, can I take advantage of this for two years?

- Yes, i.e. If you purchased service Package in Jan 2020 and avail 1st service in same month and 2nd service have been done in Dec 2020, so your Next service will come in Jan 2022.

9. How much does the competition offer?

- We do not have specifics of competition offerings. However, for Autokatta RepairZ Annual Service Packages we have advantage since we offer this plan in very competitive in price.

10. Can I get finance options?

- No, option not available this time but in future we will provide EMI through finance company and credit card scheme.

11. Can I transfer the package to another vehicle of mine?

- No. The package would remain with the vehicle. It cannot be transferred from one vehicle to another. However, in the event of vehicle resale, the package would be transferred to other customer.

For More Details: Contact Nearest Autokatta Authorized Workshops
Or Channel Partner-
Viraj Auto Services Nagpur.8600540777,8600541777

Our Authorized Service Franchise:

Our Authorized Service Franchise network in Pan India.

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